



NEWHALL COUNTY
WATER DISTRICT

WATER LINES

Your Newsletter from Newhall County Water District

www.ncwd.org

Winter 2011-2012

Your Tap Water—The Best Deal Around



Water is essential to our daily lives, but few people stop to consider its value and importance, especially when compared to bottled water and other everyday products.

Your tap water costs less than a penny per gallon—a true bargain considering the energy and expertise it takes to treat and deliver safe and reliable water to your home. But like many basic services today, the cost of treating and delivering water to your tap is increasing for several reasons:

- Rising treatment costs: Increasingly stringent drinking water regulations add to the cost of providing water.
- Aging water infrastructure: Repairing and upgrading aging pipelines, pumps and other facilities accounts for a significant portion of monthly water bills.
- Increasing energy costs: It takes lots of electricity to pump, treat and deliver water. Rising costs for energy directly affect the cost of delivering water to you.

As a customer of Newhall County Water District, you are getting more than a product. You are getting reliable service that includes ongoing maintenance, sophisticated water quality testing and treatment, and highly trained personnel. Simply put, you are getting one of the best deals around.



Valve Replacement Program

As part of the District's Capital Improvement Program the District installed (2) inline distribution valves in Newhall last month. Valves are an extremely important appurtenance within the distribution system. They allow for the isolation of water during water main breaks and leaks and can be used to divert the flow of water to a different area if needed. As part of the District's annual maintenance schedule, valves are exercised and operated to ensure that they are working properly. Valves are strategically located throughout the distribution system to minimize water outages and inconveniences to customers in the event of a water main break. At times, valves are discovered to be broken or inoperable. These valves are then put on a replacement schedule. If the broken or inoperable valves are not replaced, a greater number of customers may be affected when a leak occurs and need to be isolated for repairs. Projects like this and many others are ways NCWD provides the highest quality of services to the residents of the Santa Clarita Valley.



Gardening & Landscaping

Water-Wise Interactive Website

If you think water-wise landscaping means, "cactus and gravel," think again—because Newhall County Water District as part of the SCV Family of Water Suppliers has launched a new interactive online landscaping planning tool that can help you improve your water use efficiency and create magazine-beautiful landscaping at the same time. The new website, www.santaclaritagardens.com, offers virtual garden tours, photo galleries, information on plants that will thrive locally, links to other resources, information on proper irrigation and interactive tools. The following is a quick snapshot of the sections on the site for you to navigate.



- **Garden Tours:** Virtual tours of local gardens featuring plants and landscape designs that are well-suited to the Santa Clarita Valley climate.
- **Garden Gallery:** Photos of local gardens. Just as in the Garden Tours, visitors can hover the mouse over a portion of the image to zoom in on a plant and read information about it.
- **Plants:** Helpful list of plants, categorized by type, with listings of trees, shrubs, ground covers, perennials and more.
- **'My List':** A feature that allows a visitor to add plants to his or her own list for future reference. The site 'remembers' the visitor when he or she returns using the same computer, enabling the visitor to come back and view the list later.
- **Resources:** Links to other resources, including garden design tips, maintenance advise and water-wise gardening design ideas from GardenSoft, which produced the site in cooperation with the local water suppliers.
- **Watering Guide:** User-friendly information and tips on how long to water, how often to water, sample irrigation schedules and more.

SERVING OUR CUSTOMERS

The District's customer service staff is available to assist you during regular business hours, Monday through Friday from 8 a.m. to 5 p.m. If you have a water emergency after hours, please leave a message with your return phone number and the stand-by staff member will promptly contact you. Contact NCWD 24-hours a day at

(661) 259-3610

NEWHALL COUNTY WATER DISTRICT www.ncwd.org

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Board of Directors



Daniel Mortensen
President

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Vice-President

B. J. Atkins
Director

Kathy Colley
Director

Lynne Plambeck
Director

District Board meetings are regularly held at 6:30 pm on the second Thursday of the month, unless noted otherwise. The boardroom is located at 23780 North Pine Street Santa Clarita, CA

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Pay your bill online with the click of a button from your home or office.

Sign up to receive a monthly eBill notification.

Visit www.ncwd.org and sign up today or contact 661-259-3610.

By going "green" you're helping to protect the environment and saving money in the process.